

F 2307

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Reg. No.....

Name.....

**FIVE YEAR B.B.A., LL.B. (HONOURS) DEGREE EXAMINATION
OCTOBER 2022**

Fourth Semester

FB 11—ORGANISATIONAL BEHAVIOURS

(2019 Admissions—Regular/2018 Admissions—Supplementary)

Time : Three Hours

Maximum : 75 Marks

Part A

Answer any five questions.

Each question carries 3 marks.

1. Define Values.
2. What is Organisational Culture ?
3. What are Conflicts ?
4. Explain Hygiene factors.
5. What is 'dynamism in organisation' ?
6. What are Organisational Changes ?

(5 × 3 = 15 marks)

Part B

Answer any three questions.

Each question carries 10 marks.

7. Explain the contribution (role) of 'Groups' in building organizational culture.
8. Distinguish between Formal and Informal Structure in organisation.
9. Explain how attitude, values and beliefs help in attaining rewards for employees.
10. Explain Management By Objectives (MBO).

(3 × 10 = 30 marks)

Turn over

Part C

Answer any two questions.

Each question carries 15 marks.

11. Explain Maslow's Need theory. Do the different stages influence organizational behaviour ?
12. Explain the various fundamental concepts related with Organisational Behaviour.
13. Define Communication. How should the communication take place for effective implementation of operations ? Does communication have a place in influencing Organisational Behaviour.

(2 × 15 = 30 marks)